

## Baptist Health offering free on-demand video visits in Kentucky, Indiana

As of March 24, you can access a Virtual Care video visit on demand rather than scheduling an appointment, and the \$20 copay is being waived temporarily. The video visits also are available in Indiana.

Video visits are a convenient way to access urgent care for patients age 2 and older. In addition to addressing several conditions, providers also can assess symptoms that could be related to COVID-19.



*Baptist Health video visits are available from 9 a.m.-5 p.m. seven days a week. After hours, you can access a video visit via Anthem.*

**As a reminder, if you believe you have experienced an exposure or have symptoms of the novel coronavirus, you must contact Employee Health, which will then determine your work status based on current CDC guidelines.**

Video visits can be accessed through your MyChart account. If you have a Baptist Health primary care provider, but don't have a MyChart account, you can click here to set one up.

Baptist Health video visits are available from 9 a.m.-5 p.m. seven days a week. After hours, you can access a video visit via Anthem by clicking here. Anthem will charge a \$49 copay for visits that are not COVID-19 related.

Many non-urgent conditions that are treated by your primary care provider and Baptist Health Urgent Care and Express Care clinics can be treated via a video visit.

A Baptist Health provider will connect with you, provide a consultation and treatment options, and prescribe medications for you, as appropriate.

Some of the conditions treated through video visits include:

- Sinus congestion
- Allergies
- Flu symptoms
- Cold or cough
- Headaches
- Urinary tract infections
- Skin conditions

- Red eye

Video visits usually last 15 minutes.

*March 24, 2020*